HSAG HEALTH SERVICES ADVISORY GROUP
ESRD Network 15

Patient Name: _____

CROWNWeb UPI: _____

Staff Name and Title: _____

Date and Time: _____

SIT DOWN – DON'T STAND
When your patient gets out of the hospital, pull up a chair.

Reducing Hospitalizations of Your Patients: Questions About You

Why were you in the hospital/emergency room? What was the diagnosis that the doctors gave you?

Based on the specific reason for your hospitalization, do you feel your health problem is resolved/stabilized? If not, how do you feel about going home before your condition is resolved/stabilized?

What is the most overwhelming part of being out of the hospital (if any)?

Are you anxious/nervous about needing to go back to the hospital for the same reason? If so, what makes you think you might need to? What would make you feel less nervous (if anything)?

We understand that this is a lot to go through. Did you read your discharge paperwork? What part of the paperwork was the most helpful? Was any part of it confusing to you?

Were you prescribed a new/different medication and/or dosage when you were discharged? What was the medication for?

Starting a new medication can be hard. Did you start it yet? If so, how does it make you feel? Do you know what you should be watching for as possible side effects?

I would like to make sure we are helping you with everything you need. Tell me what kind of doctors they want you to follow-up with so we can make sure and share our records with them and get recommendations from them. Do you know how to make those appointments?

Do you have follow-up appointments with doctors scheduled? If so, who are you seeing so I can make sure it gets on your record?

Is anyone checking on you at your home since you were discharged? If yes, who? I want to be sure that you feel this is enough support.

I want you to feel as good and as healthy as possible. This may have worn you out physically and/or mentally. What is something that you would like to be able to do over the next month (walk better, feel stronger, have less pain, get to the cardiologist, go see a grandchild)? Is there anything that you need from someone here to be able to make that happen?