

Expert Teams – Transplant

Case-Based Learning & Mentorship

Thursday, August 17, 2024

Facilitator: Stephanie Hull, RN, BSN, CNN

ESRD National Coordinating Center



Meeting Logistics

- Call is being recorded
- Participants can unmute themselves
 - Please stay on mute unless you are speaking
 - Do not place the call on “hold”
- Everyone is encouraged to use the video and chat features
- Meeting materials will be posted to the ESRD NCC website.



Who Is On The Call?

Clinician and
Practitioner
Subject Matter
Experts

Dialysis Facility
and Transplant
Professionals

ESRD Network
Staff

Kidney Care
Trade Association
Members

Centers for
Medicare &
Medicaid Services
(CMS) Leadership



What are Expert Teams?



Participants from varying levels of organizational performance, each with lived experience and knowledge, come together to support continual learning and improvement



Help others learn faster by sharing what worked and what didn't work around a particular case, situation, or circumstance



Bring the best possible solutions to the table

Transplant Goals

- Increase the number of patients added to the kidney transplant waiting list
- Increase the number of patients receiving a kidney transplant
- Develop education to increase choice of dialysis patients to receive a high KDPI kidney

Questions to Run On: How Might We ...

- Improve communication between transplant centers and dialysis facilities to ensure patient readiness for a kidney transplant?
- Identify and develop unique strategies to continue reduce socioeconomic barriers to kidney transplant?
- Improve patient understanding of what it means to be on the kidney transplant waitlist?

Case Study Presentations

Sandra Spooner, MSW
Tualatin, OR

ESRD Network 16



A Transplant Story

Case Details


38 y/o patient
with limited
English language
proficiency

Not a U.S. Citizen

Pt on dialysis for
close to a decade.

Pt was working
with one to the
local transplant
centers.

Transplant
evaluation had
stalled in spring
2022.



**¿Me
puedes
ayudar?**

**¡Claro, lo
puedo
intentar!**

Communication
Communication
Communication



Successful transplant



Questions



ESRD Networks 7, 13, 15, 17, 18

Best Practices to Assist Patients in Getting on the Kidney Transplant Waiting List and in Receiving a Transplant

Health Services Advisory Group (HSAG):

ESRD Network 18

August 17, 2023

Mohan Dialysis Center, Inc.

- Independent Dialysis Clinic located in Southern California
- Opened 2004
- Current census 106
- 22 Staff members

Barriers	Strategies/Solutions
<ul style="list-style-type: none">• Turnover of Staff• Lack of Organized Process• Insurance• Misinformation• Health Equity Issues<ul style="list-style-type: none">• Health Literacy• Education level• Socioeconomic status	<ul style="list-style-type: none">• Team Engagement/Involvement• IDT Education• Tracking and Organization<ul style="list-style-type: none">• Binders, Notes, Files• Handouts• Education Board• Advocate/Educate/Empower Patients

Clinic Success

Started a year ago with 2 patient referrals.

Focused interventions and strategies have resulted in:

- 14 new interested patients
 - 2 Pending evaluation appointments set
 - 5 New referrals
 - 7 Insurance authorization requests pending
- 1 currently in evaluation
- 11 additional patients interested in referrals for August

Success Story

- 27-Year-old Caucasian female
- On Dialysis for approximately 5 years
- Medical Health, Psychological Health
- Support System
- Transplant June 2023
- Paired Kidney Donation – Parent's Former Student
- Patient and Donor are doing well

Thank you

Lauren Ramirez, MSW, ACSW

Lauren@mdcgi.net

Frank Corpus, RN, Nurse Manager

fcorpus@mdcgi.net

Susan Waldron, MA, CPHQ, QI Manager

swaldron@hsag.com

Knowledge Into Action



Top Take-Aways



What is one thing you learned today that you could start doing immediately?



How will this action improve your current way of doing the practice/process?



Who is involved and how can they support the action to make it sustainable?

Recap & Next Steps

- Additional pathways for learning
 - Sharing Best Practices to a greater community through coalition meetings
 - Using Case Study examples to identify new ways of doing something and missed opportunities
- Next meeting –November 16, 2023 @ 2:00 p.m. ET

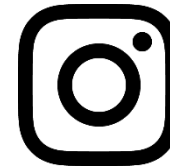
Visit the ESRD NCC website to find materials and share <https://esrdncc.org/en/professionals/expert-teams/>



Social Media



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National Coordinating Center (NCC)



Expert Teams – Case-Based Learning & Mentorship

Thank You

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