

Expert Teams – Home Dialysis

Case-Based Learning & Mentorship

Thursday, September 22, 2022

Facilitator: Julie Moss, ESRD National Coordinating Center



Meeting Logistics

- Call is being recorded
- Attendees are welcome to unmute their own line
 - Please stay on mute unless you are speaking
 - Do not place the call on “hold”
- Everyone is encouraged to use the video and chat features
- Meeting materials will be posted to the ESRD NCC website.



Meeting Guidelines



INTRODUCE YOURSELF
BEFORE SPEAKING



KEEP PATIENT-SPECIFIC
INFORMATION
CONFIDENTIAL



BE WILLING TO SHARE
SUCCESSSES AND
DIFFICULTIES



BE OPEN TO FEEDBACK



ASK THE DIFFICULT
QUESTIONS



RESPECT OTHERS



USE "...AND" STATEMENTS



KEEP TO TIME LIMITS

Introductions

- Meeting Focus – Improving Access to Home Dialysis
- Guest Expert – Ashutosh Shukla, MD, University of Florida.
- Case Study Presenter – Jayson Hood, RN
Clinical Director Home Program, Northwest Kidney Centers
- High Performing Organizations
- ESRD Networks
- Centers for Medicare & Medicaid Services (CMS)



What are Expert Teams?

- A group made up of individuals from different high performing organizations, each with their own deep experience and knowledge
- Help others learn faster by sharing what worked (and what didn't work) in their organization
- Bring the best possible solutions to the table
- Continually learn and improve

Questions to Run On



How Might We ...

- Collaborate with other healthcare providers and stakeholders to increase the number of patients that start dialysis at home?
- Educate differently to increase patient transition to a home modality?
- Utilize telemedicine more effectively to provide patients with access to a home modality?

Case Study Presentation & Discussion

Jayson Hood, RN
Clinical Director, Home Program
Northwest Kidney Centers





NORTHWEST
Kidney Centers

Innovating Access to Home

Jayson Hood, Clinical Director – Home Program





Founded in Seattle in 1962, we are the world's **first** dialysis organization. We are the provider of choice because of our high quality services and community connections.

Objectives



Training

Flexible training days

Introduced “homework”

Allows RNs freedom to stack training

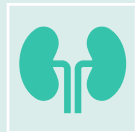
Increased training capacity

No significant delay in training completion

Scheduling

- Home Admissions team
 - Review of available Home resources 3x/week
- Home Admissions intake specialist
- Home Coordinators for each region
- Transitioned from Outlook to DaySmart Appointments software

Clinic Visits



**Re-Introduced Home
Dialysis Technicians
(PCT) –**



**First week of the
month = lab visits**



**Once labs are resulted,
monthly clinic visit
options:**

Telehealth visit with RN

Schedule in clinic with RN

HHD Direct Start

New start CKD patients come to the home unit to begin access training



2-4 patients are in Queue establishing accesses while awaiting HHD training RN

Questions?



Presentation by Guest Expert

Ashutosh Shukla, MD

Associate professor and the director of the advanced chronic kidney disease and Home Dialysis Program within the division of nephrology at the University of Florida.

Chairperson of the National VA Peritoneal Dialysis Workgroup and the co-chair of the VA Peritoneal Dialysis Choice, Access and Quality Workgroups.

Q&As



Top Take-Aways – Putting Knowledge Into Action



What is one thing you learned today that you could start doing immediately?



How will this action improve your current way of doing the practice/process?



Who is involved and how can they support the action to make it sustainable?

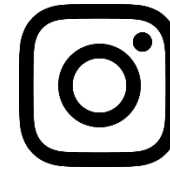
Recap & Next Steps

- Additional pathways for learning
 - Sharing Best Practices to a greater community
 - Using Case Study examples to identify new ways of doing something and missed opportunities
- Next meeting – Thursday, December 15, 2022, at 2:00 p.m. ET

Social Media



ESRD National Coordinating Center



@esrd_ncc



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Thank You

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