

# Peer Mentoring Program Roles and Responsibilities

## Dialysis Facility and Facility Patient Representative (FPR)



This document introduces the roles and responsibilities of the dialysis facility and facility patient representative in the Peer Mentoring Program. The roles and responsibilities listed are not meant to be an inclusive or exhaustive list.

### Dialysis Facility

- Display promotional materials for the peer mentoring (PM) program in an area visible to patients.
- Share PM information with interested patients, provide the referral form, and submit the completed referral form to End Stage Renal Disease (ESRD) Networks.
- Assist mentees/mentors with understanding their roles.
- When possible, provide an area for the mentor and mentee to meet privately at the facility.
- Support the FPRs in coordinating and hosting Lobby Days to share information about the PM Program.
- Invite the FPR to routine meetings to update the facility staff (i.e., management team and/or interdisciplinary team, etc.) on the ongoing progress of the PM Program.



### Note

- Smaller dialysis facilities may consider partnering with nearby local facilities to create a community-level program (e.g., 2–3 facilities within a reasonable distance from one another to join forces creating a single PM Program).
- Rural dialysis facilities may consider partnering with the closest facilities to create a virtual-only PM Program.
- Larger dialysis facilities may consider pairing two mentees per one mentor.

### FPR

- Assist the ESRD Network and the dialysis facility in supporting the implementation of the PM Program.
- Support the mentees/mentors with understanding their roles.
- Collaborate with Dialysis Facility PM Champion to coordinate and host Lobby Days to share information about the PM Program.
- As needed, attend ESRD Network and/or dialysis facility meetings to provide an update on the progress of the PM Program.

