

Objective Key Result 3 | Home Dialysis

Learning and Action Network (LAN)

November 30, 2023

Facilitator: ESRD National Coordinating Center



Meeting Logistics



Call is being recorded



All participants are muted upon joining the call

We want to hear from you.

Type questions and comments in the “Chat” section, located in the bottom-right hand corner of your screen.



Meeting materials will be posted to the ESRD NCC website

Ways to Spread Best Practices from Today's LAN

- Share your approaches and experiences via Chat
- Identify how today's information could be used at your facility
- Apply at least one idea from today's LAN at your facility
- Commit to sharing your learnings and ideas with other colleagues

Learning and Action Networks (LANs) bring people together around a shared idea, opportunity, or challenge to offer and request information and experiences to improve the identified topic of discussion.

Answer using *Chat*

Make sure it's set *To: Everyone*

Have you previously applied best practices from the change packages to improve outcomes?



A screenshot of the ESRD NCC website. The header includes the ESRD NCC logo, contact information (nccinfo@hsag.com, 844.472.4250), and social media icons. A navigation bar contains tabs for Patients, Professionals, COVID-19, ESRD Network Map, and Fistula First Catheter Last. Below this, a breadcrumb trail reads 'You are here: Home > Professionals > Change Packages'. The main content area is titled 'Change Packages' and features a list of categories with dropdown arrows: Depression, Dialysis Care in Nursing Homes, Fistula First Catheter Last (FFCL), Health Equity, Home Dialysis, Hospitalizations, Patient Experience of Care, and Transplant. A sidebar on the right shows a menu with 'Professionals' selected, and 'Change Packages' expanded to show sub-items: Health Equity, Expert Teams, and Learning and Action Network Call Series.

Presentations – ESRD Network 10





**FRESENIUS
KIDNEY CARE**



Transitional Care Unit (TCU) Peoria North

Chad Parkinson, Director of Operations, Jamie Munter, Clinic Manager, Jill Humes, KCA



**FRESENIUS
KIDNEY CARE**

Thrive On

Defining a Transitional Care Unit

A TCU:

- is an **in-center licensed station** where **in-center treatments** are provided to deliver a patient-centric approach to gently ease a patient into dialysis
- exposes patients to **all dialysis options** to assist patients in making informed decisions about their dialysis care
- provides education and exposure for **4 weeks**, unless a patient chooses a modality
 - Once a modality is chosen, the patient must transition from the TCU
 - Patient's time in the TCU can increase if patient needs more education or is awaiting training availability

Transitional Care Unit Benefits

Benefits of a TCU:

- /// Opportunity to alleviate patient fears, anxiety, and pre-conceived ideas about dialysis
- /// In-depth education and exposure to dialysis options and vascular access education in a positive environment
- /// Better educated, well-informed patients
- /// Empowers patients to make the best decision for his or her lifestyle

Peoria North TCU Data

TCU vs Catchments: December 2022-November 2023

Clinic	Total	% of Total
TCU Clinic 4329	37	71.15%
Clinic 4317	8	15.38%
Clinic 4310	7	15.38%

TCU Inflows: December 2022-November 2023

Incident Patients	TCU Candidates	TCU Inflows	Opportunity Patients	% of TCU Candidates Admitted to TCU	TCU to HT Outflows	TCU Outflows	% TCU to HT Outflows	Total % Home in Catchment
32	32	25	7	78%	10	37	27%	31%

Incident Patients	TCU Candidates	TCU Inflows	Opportunity Patients	% of TCU Candidates Admitted to TCU	TCU to HT Outflows	TCU Outflows	% TCU to HT Outflows	Total % Home in Catchment
159	159	139	20	87%	27	146	18%	17%

What We Have Learned

Success

- // Teamwork
- // Communication
- // Education, Education, Education
 - Involved family, significant others

Barriers

- // Location of TCU
- // Proximity of TCU to Home Clinic

Kidney Care Advocate

Engage patient and family/sig. other/potential care partner by:

- Introducing myself, sharing personal experience with home dialysis and transplant
- Finding out what they know about dialysis and home therapy (did they have KCA education while CKD)
- Sharing benefits of home therapy
- Offer education before or after dialysis in conference room in addition to chairside
- **Educating** on modalities and accesses for PD and HD
 - Leave behind material
 - Pictures, slices, actual home equipment and supplies
 - PD model and actual PD catheter

Follow-Up

- Communication
 - Patient and family/sig. others/potential care partners
 - TCU team including:
 - Weekly Pipeline Call
 - Weekly TCU Call
- Visits
 - While in TCU
 - If not admitted to Home Therapy, follow-up in-center

Presentations – ESRD Network 11



Home Hemodialysis

There's No Place Like Home...



**Great Lakes
Dialysis, LLC**

TERRI STAFFORD, RN
VP OF ADMINISTRATION
GREAT LAKES DIALYSIS, LLC

Why Home Hemodialysis?

Longer Life Expectancy
Decreased Hospitalization
Freedom of Scheduling
Better Quality of Life



Barriers To Home Hemodialysis

Misinformation of Home Hemo

Fear of Change to Home Setting

Not Covered by all Health Insurance Policies



Best Practices

**Patient Centered Approach
In-Center Self Care in a Group Setting
Increased Follow-up Care**



thank you



**Great Lakes
Dialysis, LLC**

Presentations – ESRD Network 12

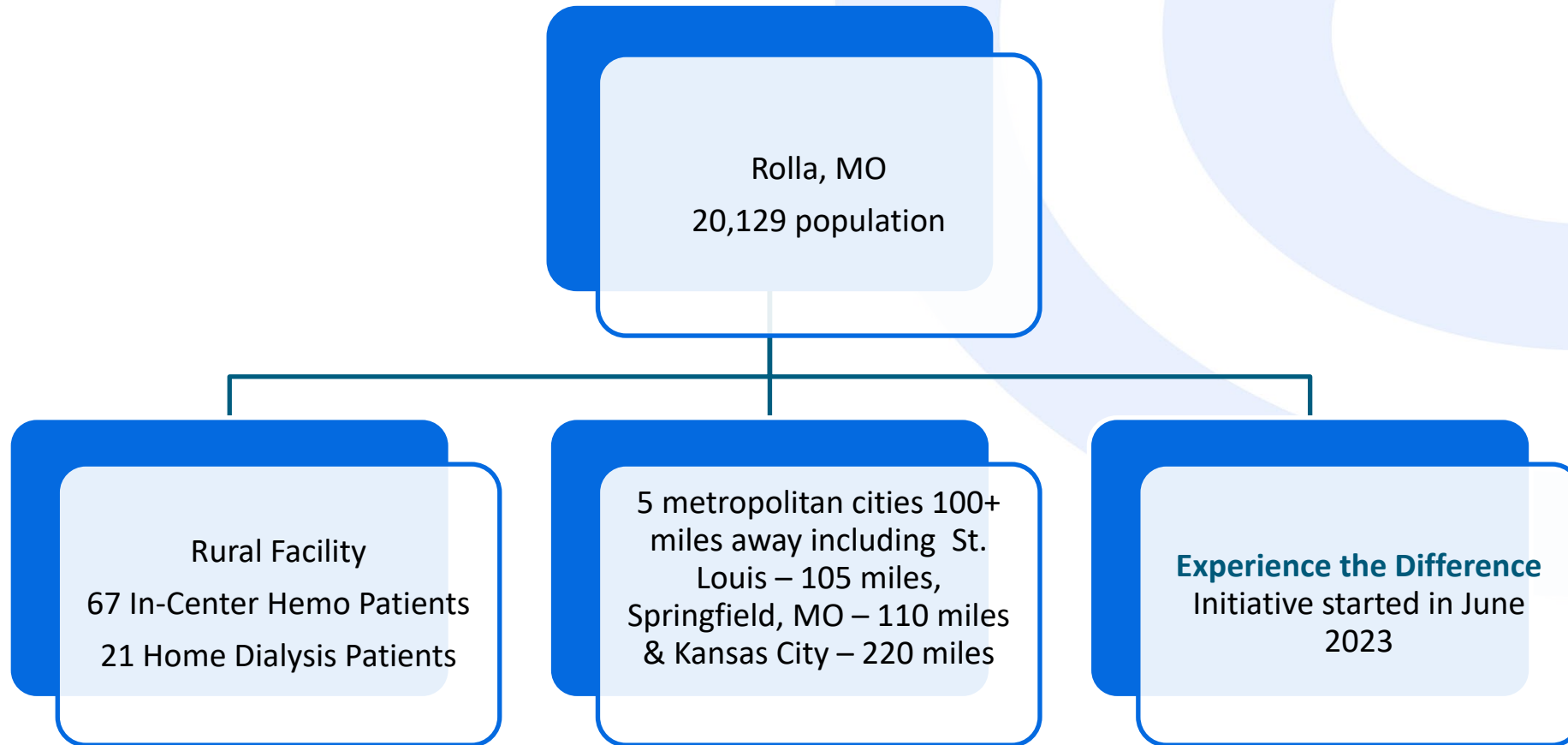


OKR 3 LAN Call

Qsource ESRD Networks 12
Roma Heater, QI Advisor



Facility Spotlight: DaVita Rolla



Experience the Difference: DaVita Rolla

- **Misty Schafer RN**

Facility Administrator-DaVita Rolla Dialysis

- **Experience the Difference**

- Planning
 - Success
 - Barriers
 - Ongoing Process
 - Patient Engagement
- Network onsite TA visit conducted June 2023
 - From May 2022 – April 2023 5 transition to home dialysis – program was PD only
 - Started **Experience Difference** in June 2023
 - Within 4 months, 5 patients transition to home with new **Experience the Difference** initiative
 - **Experience the Difference** promotes modality choice

Thank You

Questions?

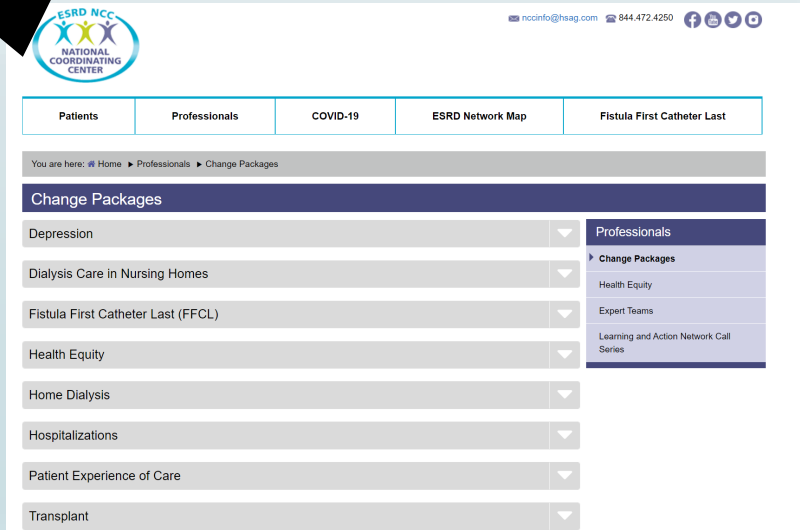
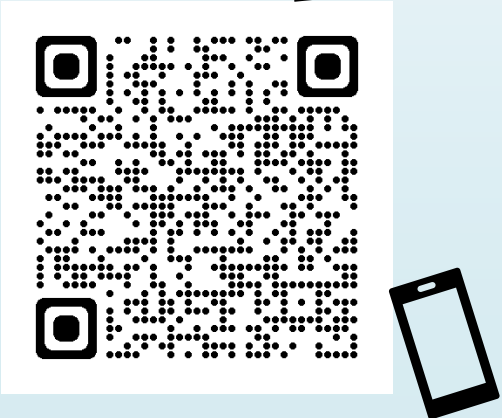


Moving from Learning to Action

Share best practices from this presentation with your colleagues.

Use the ESRD NCC Changes Packages to improve patient outcomes and overall patient experience of care.

Please complete the post-event survey.



The image shows a QR code on the left, which is linked to a smartphone icon. A large black arrow points from the QR code to a screenshot of the ESRD NCC website. The website screenshot displays the ESRD NCC logo at the top left, contact information (nccinfo@hsag.com, 844.472.4250) and social media icons at the top right. Below the header is a navigation menu with tabs for Patients, Professionals, COVID-19, ESRD Network Map, and Fistula First Catheter Last. The main content area shows the breadcrumb path: You are here: # Home > Professionals > Change Packages. The 'Change Packages' section is highlighted, and a dropdown menu is open, listing various topics: Depression, Dialysis Care in Nursing Homes, Fistula First Catheter Last (FFCL), Health Equity, Home Dialysis, Hospitalizations, Patient Experience of Care, and Transplant. The dropdown menu is currently open to 'Change Packages', which has sub-items: Health Equity, Expert Teams, and Learning and Action Network Call Series.

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Thank you!

Please take a one moment to complete the post-call survey.

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