



# Quick Start Guide to Using the Transplant Change Package

**Introduction:** The End Stage Renal Disease National Coordinating Center (ESRD NCC) develops and updates a series of [change packages](#).

- Change packages contain practical strategies and tactics for quality improvement (QI) at dialysis facilities across a range of topics.
- If you are unsure where to begin with change packages or are new to your role, this quick-start guide may help you focus on appropriate drivers and sub-drivers once you have identified your problem statement(s).
- Remember, your local [ESRD Network](#) is a valuable resource as you work through quality improvement activities.

## How Will Your Facility Benefit?

- ✓ Building a cohesive team by working on a common goal.
- ✓ Improving relationships with physicians, staff, patients, families, and caregivers.
- ✓ Empowering and appreciating the whole staff through inclusion in QI activities to drive change.

Problem Statement	Where to Start	Where to Learn More
I am new to my role at the dialysis facility and am not sure how to use the change package.	1a: Link the organizational mission to the work.	<a href="#">ESRD Network</a>
<b>Focus on Creating a Pro-Transplant Culture</b>		
I need resources for someone who is passionate about transplantation.	1c: Designate one or two champions to drive transplant efforts.	<a href="#">ESRD NCC Learning and Action Network Call</a> <a href="#">Expert Team Call</a>
The team could be more involved in championing transplant.	1d: Engage all facility staff in improving transplant referral rates.	<a href="#">Trailblazing Towards Transplant: A Transplant Patient Peer Program Guide</a>
<b>Focus on Continuous Follow-Up on Transplant Status</b>		
We want ways to better communicate with patients about transplant.	3a: Hold informal discussions about transplant with each patient at every patient clinic visit.	<a href="#">ESRD NCC Kidney Transplant Hub</a>
We need help getting our patients through the evaluation to waitlist status.	3c: Act as a case manager to facilitate progress.	<a href="#">Understanding the Journey from Referral to Transplant Waitlisting</a>
<b>Focus on Engaging Patients and Creating Culture</b>		
We could use new ideas to engage and educate patients.	4a: Provide education early and regularly on transplants and the transplant process.	<a href="#">Get the Facts: Kidney Transplantation</a>
We could use new ideas to help keep patients motivated and resilient.	4b: Offer support throughout the referral process.	<a href="#">The Kidney Transplant Waitlist—10 Steps You Can Take to Remain Active</a>

Visit the ESRD NCC at [www.esrdncc.org](http://www.esrdncc.org) for more patient and professional resources.